

BUSINESS T1

TELEXTEND SERVICE

HIGHLIGHTS

- **Reliable**—99.99% monthly uptime commitment, with invoice credits offered for missed targets
- **Expert support**—Specialized T1 service team available live 24x7x365
- **T1 hotline**—T1-only toll-free hotline for fast response
- **Affordable**—Attractively priced, with flat monthly rates, plus Bonded T1 is a cost-effective option to DS3
- **Priority routing**—T1 traffic gets priority over DSL on the Covad nationwide network
- **Fast repair**—Four-hour mean time to repair, backed by credits for missed targets
- **Scalable**—Get the speed you need now, and move all the way up to Bonded T1 as your business grows

Reliable T1 service priced for today's fast-growing businesses

T1 broadband has become the preferred standard for businesses with mission-critical Internet service requirements. And when it comes to business-class broadband, no provider has more experience than Covad. Covad delivers highly reliable and affordable T1 services with the performance and specialized support your business demands.

MOVING AT THE SPEED OF BUSINESS. Upload speed has become as important as download speed to meet evolving application requirements such as VoIP, video, Web uploads, and more. Covad T1 is available in four symmetrical speeds—including 1.5 Mbps and Bonded T1 at 3.0 Mbps—so you can make the best choice based on your business requirements.

ENTERPRISE-CLASS SERVICE AND SUPPORT. Covad has a specialized team of T1 experts who support your business 24x7x365. A toll-free hotline dedicated to T1 customers helps ensure a fast response. Covad service level agreements (SLAs) support your business with 99.99% monthly uptime targets and four-hour time-to-repair targets, financially backed by service credits for missed targets. We dispatch repair technicians after hours, on weekends, and on federal holidays to keep your business up and running.

IP ADDRESSING FOR BUSINESS. Covad includes a public IP address (a unique permanent address on the Internet) at no charge, so you can conduct online meetings, use video conferencing services, host your website or email servers, or run a virtual private network (VPN). Additional IP addresses can be purchased as your business needs evolve. And, if you choose Covad Bonded T1, you receive a single set of IP addresses rather than two sets for each T1, allowing for simple configuration and management and eliminating the need to implement load balancing over two separate T1s.

EMAIL AND WEB HOSTING OPTIONS. Covad T1 service comes with 15 email accounts and 15 MB of Web space at the Covad.net domain. Or choose one of our email and Web hosting plans with custom domain name service (www.yourcompany.com) for an additional fee.

ONLINE ACCOUNT MANAGEMENT. Covad’s online SMART account management tool makes it easy to check your order, update your account, and view billing information. Plus, Covad offers monthly billing via credit card, invoice, or electronic funds transfer—and the option to consolidate your Covad accounts onto one monthly bill.

MOVE UP TO A BONDED T1. For businesses on the fast track, Covad Bonded T1s deliver the goods—a full 3.0 Mbps of symmetrical speed. By combining two 1.5 Mbps T1 lines into one seamless 3.0 Mbps connection, Covad gives you the speed you need without the wasted bandwidth and expense of moving to a DS3 connection. Bonded T1s are ideal for bandwidth-intensive applications such as e-commerce, online data storage, CRM applications, and corporate intranets and extranets.

COVAD T1 TELEXTEND TECHNICAL SPECIFICATIONS

CONNECTION	A true T1 connection, provisioned with an industry-standard DS1 loop.
SPEED	Bonded T1 (3.0 Mbps), full T1 (1.5 Mbps), or fractional T1 (384 Kbps, 768 Kbps).
WEB HOSTING	Includes 15 MB of space on the Covad.net domain. Covad can also host your company’s domain (www.yourcompany.com) for an additional fee.
EMAIL	Includes 15 POP3 email accounts and free Webmail on the Covad.net domain. Email with your own domain name (yourname@yourcompany.com) is available for an additional fee.
IP CONFIGURATION	Network address translation (NAT) with one fixed IP address and 254 usable private IP addresses, or five fixed IP addresses; additional fixed IP addresses available for an additional fee.
COVAD-SUPPLIED EQUIPMENT	Business-class T1 router with one-year warranty.
SERVICE LEVEL AGREEMENTS	Installation, service availability, repair time, and network performance are financially backed by service credits for missed targets.
INSTALLATION	Covad professionally installs and sets up your T1 service.
SUPPORT	Live, specialized, dedicated support 24x7x365.
TO ORDER	Ask for “TeleXtend” as your service of choice when ordering.

30-DAY NO-RISK SATISFACTION GUARANTEE. Try Covad T1 service for 30 days. If you are not fully satisfied with the service, you can disconnect your line within 30 days of installation for a full refund.*

COUNT ON COVAD. Covad has been delivering business-class broadband to businesses for more than ten years. When it comes to broadband communications, there is no one more experienced than Covad. Covad offers high-speed Internet connectivity, voice services, and Web and email hosting over its comprehensive nationwide network.

To learn what Covad can do for your business, call us today at 800.931.9742.



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* The refund includes all monthly recurring and upfront fees, with the exception of any missed appointment fees, special installation fees, and any unreturned equipment.